

Odyssians' Booking Conditions

You agree to these when you apply. New or updated sections are shown in red.

What's new?

We have abolished our minimum age, which was 18. We now welcome applicants from volunteer helpers of all ages. If you are under 16, you must still bring a parent or guardian with you who will be responsible for your care and your behaviour.

We updated our condition about recruitment of ex-offenders to be clear that the law says you must tell us about convictions which would normally be "spent", and to be clear about what will happen if you break this condition.

We changed our data protection rules so that we can keep you informed about social and fundraising activities. We also now give you the option for us to keep your details even if you have not contacted us or attended camp for three years.

Some of our old conditions described how to keep safe at camp. We have removed these and put them into our new "Code of Conduct".

1. Your commitment to us

When you apply, you commit to working with us for a week to make a great holiday for everyone. Thank you!

You must agree to our Code of Conduct

We want to provide you with a safe and supportive environment, so when you apply for camp you also agree to abide by our Code of Conduct. You can find a copy on our website under "apply," and we will have copies with us at camp.

We can refund your camp fees if you cancel early enough.

We rely on you to make camp work and commit to some costs before camp starts, but if you need to cancel then you must contact us to talk about it. If you discuss your attendance with us. If there really is no reasonable alternative to you cancelling, then we can refund your camp fee as follows:

- If you give us at least 42 days' notice before activities commence, we can refund you in full;
- If you give us at least 21 days' notice we can refund 40% of your payment;
- If you give us fewer than 21 days' notice we will be unable to refund you.

If you have made a donation to us which means you have paid in total more than the camp fees then we can discuss with you whether and how to refund this.

If you are concerned about potential cancellation, please consider taking out holiday insurance.

2. Our Equality and Diversity Policy

We will treat you fairly

We actively promote equality of opportunity for all regardless of age, caring responsibility, disability status, gender, gender status, nationality, national origin, race, religion or sexual orientation. We will not use any of these to help us decide whether to give you a place at camp, whether you are giving or receiving care or attending for another reason.

Young People

If your age is under 16, we will not normally accept your application unless you apply to come to camp with a parent or guardian who will take responsibility for your care and your behaviour.

Gender

We will give volunteers of all genders an equal opportunity to train in all types of personal care. We will not use a volunteer's gender to help us decide whether he or she is the best person to provide care in any situation unless the receiver of care has told us that he or she has a preference. We will not assume that the person receiving care has a preference without asking.

Ability and disability

We aim our activities at adults who have a wide variety of abilities and disabilities who wish to experience a range of challenging activities. Not every activity will be suitable for every participant, but whatever your ability level and experience, you should find some activities to challenge and stretch you in a supportive environment.

If you have a disability and can take enjoyment from adventurous activities aimed at an 18-35 age group, then we will welcome your application.

If you would like to volunteer as a helper then we will accept your application based on your suitability and ability to care for others. People of all abilities and disabilities will have an equal opportunity to provide care.

Recruitment of ex-offenders

We risk-assess all applications and reject applicants whose participation we reasonably suspect may pose a significant risk to themselves or others.

We require all volunteer helpers to provide us with details of their criminal record before they attend camp. Because we work intensively with vulnerable people, the law says you must declare all convictions to us, even those which would normally be “spent”.

Only people who co-ordinate risks to our participants’ safety will see this information. We also ensure that everyone who is involved in the recruitment process complies with the Criminal Records Bureau Code of Practice and legislation including the Rehabilitation of Offenders Act 1974.

If we are concerned about your suitability then we will offer to discuss this with you before we decide whether to confirm or withdraw an offer of a place at camp. If you fail to tell us about anything which might be relevant, then you might be breaking the law and we might have to withdraw your offer of a place at camp or send you home without notice.

3. Our Data Protection Policy

We will look after your personal information.

Odysians will hold and process your personal data to arrange your time at camp, to match care needs with offers of help, to communicate with you about camp, to invite you to future camps and to tell you about social and fundraising activities and events. We will not use your personal data for any other purpose or make it available to anyone else without your explicit permission.

We will ask you whether you are happy for us to use pictures of you on our website or in other publicity to encourage others to attend camp in future. If you withdraw your permission for this at any time then we will remove your image. We can’t accept responsibility for content added to personal social networking pages by individual members of Odysians.

If you require care, you also agree to us passing your information to those involved in your care. They will only have access to the information they need to ensure a safe and supportive care structure. This may include information on specific care requirements, details of any physical, mental, behavioural or learning disability.

We will store and transmit your personal data securely and available only to the Secretary, the Camp Nurse, Camp Leader and their designated deputies. Any additional disclosures such as criminal convictions will only be available to the committee.

We will only collect the data we need to do all this. We will normally keep your data for three years after you last contacted us. After this, we will delete it unless you have told us you would like us to keep in touch with you for longer. You can change your mind about this any time.

If you need us to update or remove your data, please contact us and we will do so as soon as possible.

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